

Simplex Voucher Management

Simplex is a market leading Voucher Management System (VMS) that manages the complete life cycle of prepaid vouchers.

It covers secure PIN generation, printing, voucher warehousing, distribution, activation and redemption. In today's fast-paced and competitive business landscape, operators want to increase voucher sales as well as margins whilst reducing risk and operating costs. Simplex has a beautifully designed user interface for non-technical users with robust (self-service) reporting and analytics.

It is designed for forward thinking telecoms, energy, retail and entertainment businesses. Simplex is securely engineered through a combination of market leading technology solutions as well as multiple industry know how.



Benefits



Lower TCO enhances overall profit.



Secure and Efficient delivery process to Dealers



Reduces distribution costs



Enhances revenue assurance management

Key Features



Voucher Encryption

Boasting four different types of encryption algorithms, which can be used single or combined, and PGP modes, Simplex Voucher Management process is secured, end-to-end. Unlike other systems that require decryption prior to printing, the voucher data sent to the partners are always in encrypted format, thereby reducing the risk of fraud.



Voucherless prepaid distribution via POS, USSD, and WEB. Simplex allows Channel Partners to sell/vend purchased virtual top up either as virtual top-up or convert to recharge PINs for PIN based recharge. Partners are provided with unique decryption keys to access the PINs and vend via different channels.



💇 Seamless Product Manager

Manage products (Virtual PINs, Hybrid PINs) simultaneously as well as define the currency and denomination for the vouchers. Simplex provides a uniform platform to create, categorize, classify and manage different products as required and defined by your organization



Security & User Manager

System Administrators can define user roles and manage access of all users to Simplex. Strict controls, design choices and operational best practices are put in place to ensure integrity of the system. Full audit trails and secure status tracking enterprise wide.



Adaptive Pin Generator

The APG is a highly configurable and adaptive PIN generation module that can either generate by batch or online (on-the-go) immediately PIN generator requests come in. Using a mix of the User ID, Serial No, and the Timestamp of the request for PIN uniqueness, the APG is acclaimed as very secure as it is a highly parameterized system.



Reporting

Provide your organization with complete visibility of voucher lifecycle through extensive reporting, customised to admin needs



